

Dispensing update

One weeks notice needed for repeat medication orders

Please give one working day, advance notice, for repeat prescriptions

Dispensing repeat medication from the Health Centre in Rosmuc

To dispense routine repeat medication in a sustainable way, the following new system is being implemented.

One weeks notice is now required

Orders placed on a Monday will be ready for collection the following Monday

Orders placed on a Tuesday will be ready for collection the following Tuesday

Orders placed on a Wednesday will be ready for collection the following Wednesday

Orders placed on a Thursday will be ready for collection the following Thursday

Orders placed on a Friday will be ready for collection the following Friday

If you are going to run out of medicines before the medicines are ready (one week later) we will issue a prescription for you to bring to any pharmacy.

When collecting your fresh months supply of medicines, please return any unused medicines you have at home.

If you cannot wait the 7 days notice period for your medicines, we will issue a prescription

Such circumstances might be

- Medicines prescribed on discharge from hospital from a hospital prescription*
- Medicines prescribed from hospital outpatients department from a hospital prescription
- New medicines being started by the doctor
- Medicines whose dosages are being changed
- If the medicines you have are going to run out before we can get them in – one week later
- You forgot to order the repeat medicines in time

Should any of the above medicines later become regular repeat medications, they will be added to the file for dispensing from the health centre with the rest of the regular medicines – once again one weeks notice will be needed.

*** Reminder : Any pharmacy can supply seven days medical card medicines, from a hospital prescription , if brought to them on that same day.**

It will take a little while for everyone to get used to the new arrangements.

This needs to be done for quality control, safety, and new regulation reasons.

Please be understanding that we are a GP surgery with a dispensing ability, and not a pharmacy.

We cannot hope to replicate the level of service that a pharmacy can give you.